



# RIDGEWOOD YMCA MEMBERSHIP TERMS AND CONDITIONS

## MEMBERSHIP

- Rates are subject to change without notice.
- Membership is not transferable; loan of membership card subjects the owner to loss of privileges.
- There is a charge for lost membership cards.
- Membership must be valid through the entire session in order to register for classes.
- Membership card must be presented when using facilities or registering for classes.

## FEES

There is a one time joiners fee paid when joining the Ridgewood YMCA Membership of \$99. All Membership Fees and Joiners Fees are non-refundable and non-transferable.

## MONTHLY DRAFT

- The monthly draft is a continuous membership with payments through convenient automatic draft bank draft.
- Draft Memberships must remain in effect for a minimum of three months before they may be cancelled.
- Thirty (30) days notice submitted online is required to cancel or change bank draft information. [Click here](#) for draft form. The Ridgewood YMCA cannot assure cancellation of any bank draft with less than thirty (30) days notice. The Ridgewood YMCA is not responsible for any stop payment charges, NSF fees or other bank fees.
- Swim Team & Synchro Stars Drafts must remain in effect for a full year from start date before they may be cancelled.
- All drafts are non-refundable.
- Memberships will draft on the 20th of each month.

## HOLDS

Memberships may be placed on a personal hold for a minimum of one month and maximum of three months once per calendar year with no charge, after three months \$10 fee per month. Memberships may be placed on medical hold (doctor's note required) for a minimum of one month (no maximum). Personal hold requests must be submitted online 30 days' prior to hold dates and may not be back dated. All hold requests must be for full months (no partial months permitted) occurring the 20<sup>th</sup>-20<sup>th</sup>. [Click here](#) for hold form.

## PAYMENT TYPES

The Ridgewood YMCA accepts Visa, Mastercard, American Express, Discover, Cash and Checks.

## **CREDIT/REFUND POLICY**

The purpose of our credit/refund policy is to allow the YMCA to offer quality programs and proper class ratios while maintaining flexibility to our members.

- The YMCA reserves the right to cancel or combine classes because of insufficient enrollment or conditions beyond our control. If we cancel any class in which you are enrolled, you will be given a full/prorated refund or voucher.
- Vouchers are applicable toward any YMCA program and are good for one year from date of issue. Vouchers are not redeemable for cash. Vouchers are good for one year from the date of issue. No refunds or vouchers are given for memberships, swim team or gift certificates.
- In order to keep our class fees as low as possible, we are unable to issue vouchers for missed classes or activities, including those classes cancelled as a result of unscheduled building closures (such as closure from inclement weather).
- If registration in a class or program is cancelled by a member before the start of the session a full refund will be issued, minus a \$10.00 service fee. After the first class, a prorated voucher minus a \$10.00 service fee will be issued. There will be no refunds or vouchers for registration cancelled after the 2nd class unless a physician's note is issued.
- Note: above cancellation policy does not apply to camp or membership. Please see our camp guide for camp cancellation policy.

## **SUPERVISION FOR CHILDREN UNDER AGE 12**

- Your children's safety is our priority.
- Parent/guardian supervision at all times.
- Parent/guardian to accompany children for check in at locker room and with instructor.
- Parent/guardian to remain in the building during children's participation in classes and programs that run for one hour or less.
- Non-Compliance: Child will not be permitted to participate in class. No refund or make-up for missed class.

## **EMERGENCIES**

All members and guests are required to evacuate the building in case of building emergency or drill.

## **PARKING**

Private parking is available only while using the Y's facilities (State Statute 39:4-56.6).

## **POOL USE**

Showering is required by state law before entering pools or whirlpool. Swim instruction and coaching are not permitted during open/lap/family swim periods.

## **VALUABLES**

Valuables may be secured in the mini-check lockers on the second floor. The YMCA is not responsible for lost or stolen items.

## **FOR DISABLED MEMBERS/GUESTS**

Designated parking spaces and ramp are available in the main parking lot. Additional changing areas and toilet facilities are located on the first floor. Both pools have stairs with railings and pool lifts for easy accessibility. Pool toilet facility is located on the deck of Habernickel Pool.